



RESOURCES · API v1

Support

Real people, by email. Tell us the `messageId` and the error code and we can usually answer in one reply.

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Contacts

FOR	CONTACT
Integration help and API questions	support@lacspace.com
Plans, top-ups and higher limits	sales@lacspace.com or talk to sales
Security reports	security@lacspace.com — see Security
Abuse and spam reports	abuse@lacspace.com
Privacy and data requests	privacy@lacspace.com

What to include

- The `messageId` (or the time and recipient) of an affected message.
- The HTTP status, the code from the error body and the time of the request, in UTC.
- Your API key's prefix (for example `ls_live_3f9c`) — **never the full key**.
- For webhooks, the `x-lacspace-delivery` id.

Self-serve

- [Your keys and live examples](#) in the portal.
- [Errors](#) lists every code and what to do about it.
- [Changelog](#) shows what changed and when.

The web page is always the current version: smsray.com/docs/support

Full API reference PDF: smsray.com/docs/pdf · Your keys and live examples: app.smsray.com/developers